



PROVIDER ALERT

Medicaid Expansion Provider Capacity Network Survey

September 16, 2019

What you need to know: In preparation for Medicaid Expansion, RTB Research, national public opinion firm will be conducting an email and phone survey of the Network.

Dear Provider,

In November 2018, voters passed a proposition to expand Medicaid in Idaho. The goal of Medicaid expansion is to provide Medicaid coverage to individuals with incomes up to 138% of the Federal Poverty Level. With this implementation effective Jan 1, 2020 comes an addition of an estimated 91,000 Members. In preparation, Optum Idaho is working with the Idaho Department of Health and Welfare (IDHW) Division of Medicaid, state agencies, and other stakeholders to ensure a smooth implementation for all newly eligible Idahoans and Optum network providers.

Optum Idaho needs to identify the capacity for the Provider Network to provide the behavioral health services by volume and service type to these additional Members. In order to accurately understand the capacity of the Network, Optum Idaho has contracted with RTB Research, a national public opinion firm to conduct an email and phone survey of the network. The questions asked will help to understand the access for each level of care such as: psychotherapy, medication management, CBRS, Peer Support, etc. In addition, it will also identify if agencies are adding to their workforce to accommodate the additional members.

Your participation is valuable; if you get an email, please complete the survey. If you get a phone call, please provide answers to the questions so we can get as accurate a picture as possible of the provider network.

Optum will continue to provide updates on Medicaid Expansion as implementation progresses. If you have any questions, please contact your Regional Network Manager.

Thank you,

The Optum Idaho Team